



# VICTOR12



## Optimizing Organizational Performance

### SERVICES AVAILABLE

- **INSTRUCTIONAL DESIGN**  
Optimization of Instruction and Learning
- **HUMAN PERFORMANCE**  
Optimization of the Workforce
- **VIRTUAL TRAINING**  
Optimization of Virtual Instruction and Training



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### PROVIDING SERVICES, SOLUTIONS, AND TOOLS THAT ENHANCE THE EFFECTIVENESS OF INDIVIDUALS, TEAMS, SYSTEMS, AND PROCESSES

**Victor 12** comprises a diverse skill base, bringing together a team of individuals with expertise in instructional systems design, human performance technology, virtual instructor-led training (VILT), media and animation, programming, testing, and evaluation.

We are a Center for Veterans Enterprise (CVE) verified Service-Disabled Veteran-Owned Small Business (SDVOSB).

Our services include the analysis, design, and development of instructional materials; train-the-trainer and instructor services; training and job aids; virtual instructor-led training technologies; and animation/video production and editing.

The end result is performance-based interactive learning programs that improve efficiency, enhance productivity, and increase job satisfaction.

# Virtual Training Services

## Creative Training Solutions

All Victor 12 course designers, developers, and hosts work seamlessly together from start to finish, creating an efficient and collaborative team. Our creative and experienced design team produces courses that integrate custom layouts and interactions, beyond the basic slide presentation and voiceover. We are not satisfied with the ordinary VILT course; we constantly strive to make each course uniquely interactive.

- *Full lifecycle*, blended learning services and products
- Focus on *emerging* technologies and instructional *strategies*
- *Customized courseware development process* reduces design and development time
- *Section 508 compliant courseware* and materials to serve participants with disabilities

## Immersive Experiences in Live and On-Demand Classes

Backstage management tools allow multiple trainers and facilitators to synchronize efforts in a single session, providing streamlined session management, tier-one troubleshooting, and a smooth learner experience.

## Superior Customer Service

During VILT sessions, our experienced hosts provide constant support to instructors, managing the technology and troubleshooting any issues so that experts are free to concentrate on teaching.

## Section 508 Compliance

For our government clients, live closed captioning is provided with each VILT session. Dedicated breakout rooms ensure that persons with disabilities are able to understand and participate in all parts of the session. All elements of the course are tested by accessibility experts to ensure that participants with disabilities enjoy the same learning experience as all other participants.

### Extensive Expertise in Virtual Learning Platforms

- Adobe Connect
- Blackboard Collaborate
- Lync
- WebEx
- GoToMeeting

### Scalable and Reliable Infrastructure

Our proposed session schedules will accommodate up to 40 training sessions a day without any investment in infrastructure, licenses, facilities, or staff by the client.

### A Single Turn-Key Solution

Our solution allows knowledge experts to “step into” the virtual classroom and start teaching without wasting mindshare on managing the technology.

### 24/7 Tier-One Support

We provide in-session, 24/7/365 support that can be accessed by the instructor, host, or learner.

### Section 508 Compliant

Our solution integrates with Section 508 accessibility tools such as real-time closed captioning, screen readers, and keyboard access.