



VICTOR12



Optimizing Organizational Performance

SERVICES AVAILABLE

- **INSTRUCTIONAL DESIGN**
Optimization of Instruction and Learning
- **HUMAN PERFORMANCE**
Optimization of the Workforce
- **VIRTUAL TRAINING**
Optimization of Virtual Instruction and Training



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PROVIDING SERVICES, SOLUTIONS, AND TOOLS THAT ENHANCE THE EFFECTIVENESS OF INDIVIDUALS, TEAMS, SYSTEMS, AND PROCESSES

Victor 12 comprises a diverse skill base, bringing together a team of individuals with expertise in instructional systems design, human performance technology, virtual instructor-led training (VILT), media and animation, programming, testing, and evaluation.

We are a Center for Veterans Enterprise (CVE) verified Service-Disabled Veteran-Owned Small Business (SDVOSB).

Our services include the analysis, design, and development of instructional materials; train-the-trainer and instructor services; training and job aids; virtual instructor-led training technologies; and animation/video production and editing.

The end result is performance-based interactive learning programs that improve efficiency, enhance productivity, and increase job satisfaction.



Instructional Design Services

Uniquely Qualified Team

Victor 12 provides clients with a full range of instructional design services and custom training products. Our talented instructional staff builds learner-centered training solutions that take into account not only performance gaps, but all the factors that may impact employee performance. We bring unique capabilities to support your organizational training needs.

- *Full lifecycle*, blended learning services and products
- Focus on emerging *technologies* and instructional *strategies*
- *Customized courseware development process* that reduces design and development time
- *Section 508 compliant courseware and materials* to serve participants with disabilities
- Experience in developing *SCORM conformant courseware*

Customized Training Solutions

Our solutions incorporate best practices in training and learning design and development to deliver Section 508-compliant programs for delivery via your learning management system, live in the classroom, online through virtually hosted platforms, or any combination of these modalities. We adapt to your needs, enabling us to create high-quality learning solutions tailored to your organization.

Exceptional and Prompt Customer Service

Our efficient team ensures that courses are designed and implemented on-time, providing fast turnaround so that training remains timely and accurate. Prior to instructor-led and VILT course launch, Victor 12 provides train-the-trainer sessions to ensure that presenters are completely comfortable with their new course. Our support experts will patiently walk instructors through teaching environments. Team members will also support implementation of web-based courseware to deliver seamless functionality. We make sure the collaborative design process is clear and that end products fit your organization's needs.

Superior Instructional Products and Services

- Analysis and reporting
- New course designs and existing course re-designs
- Live, instructor-led courses
- Web-Based Training (WBT)
- Virtual Instructor-Led Training (VILT)
- Instructional materials, job aids, and manuals
- Train-the-trainer sessions
- Pilot course offerings and evaluations

Section 508 Compliant

End products requiring Section 508 compliancy are thoroughly tested throughout design and development. Accessibility options include open and closed captioning, screen reader compatibility, and keyboard only navigation.

Rigorous Quality Control

Our quality control and testing process leads to high-quality materials with the goal of zero defects, zero errors. We pride ourselves in attention to detail and full life-cycle support.